AFTER LAUNCH · MONTH TO MONTH

Synergy Care

Insurance for your custom software. We host it, monitor it, back it up, and keep it working when an outside service or an AI model changes, with an hour a month for quick tweaks.

$495
a month

TERM	INCLUDED TIME	BACKUPS	SUPPORT
Month-to-month	1 hour a month, no rollover	Daily, 14 days of recovery	Ticket portal, next business day

BEST FOR

✓ Workflow Automation and Team System builds

IS THIS THE RIGHT SIZE?

Using it every day and want new features each month? Synergy Evolve ($1,250 a month) includes 4 engineering hours a month and a 30-minute monthly roadmap sync.

WHAT'S INCLUDED

- Managed hosting for the app and its database, up to standard business use
- Daily automated backups, with 14 days of point-in-time recovery
- API and webhook monitoring: when a connected service changes or fails, we're alerted and we fix the connection
- AI model and prompt upkeep: when a provider retires a model or changes how it behaves, we switch models and recalibrate prompts so your outputs stay consistent
- Monthly security and dependency patching
- 1 hour a month of quick tweaks, such as a new form field, an email template, a prompt rule, or adding a user. It doesn't roll over.
- Support through a ticket portal, answered the next business day, and a 4-hour response to a critical outage during business hours

WHAT THE MONTHLY HOURS GO TO

Quick tweaks

For example a new form field, an email template, a prompt rule, or adding a user.

HOW IT COMPARES

	Self-Hosted Handoff	Synergy Care	Synergy Evolve
Monthly price	$0 a month	**$495 a month**	$1,250 a month
Code and IP ownership	Yours, in full	**Yours, in full**	Yours, in full
Managed hosting and database	You manage it	**Included**	Included
Daily automated backups	You manage them	**14 days of recovery**	30 days of recovery
API and webhook error monitoring	—	**Included, around the clock**	Included, around the clock
AI model updates and prompt calibration	—	**Included**	Included
Included hours a month	None ($350/hour as needed)	**1 hour of quick tweaks**	4 hours of new features and screens
Unused hours	—	**Don't roll over**	Up to 2 roll over, 6 a month at most
Support and response time	Email, as available	**Support portal, next business day**	Shared Slack or Teams channel, same business day
Roadmap sync	—	**—**	30 minutes a month
Modules	Full price	**Full price**	15% off

THE TERMS

- Every build includes 30 days of Synergy Care after launch, then you choose Synergy Care, Synergy Evolve or a Self-Hosted Handoff.
- Hosting is included up to standard business use, for example 25 GB of database storage and standard compute.
- Past standard use (for example 25 GB of storage), the provider's extra charge bills to your card. We'll tell you before you reach it.
- Your own usage bills from outside services, such as AI usage, text messages, and email volume, stay on your card.
- If our code has a bug or a connection token expires, Care fixes it. A new workflow step, or a change you make to an outside account, uses your included time or becomes a Module.

anthony@corporatesynergysolutions.com · (425) 435-7747 · Prices and terms as of November 4, 2026. Your signed scope and agreement govern.