



PARTNERSHIP TIER I

Direct Advisory

Written answers within 24 business hours, a monthly roadmap call, and a platform kept secure and current.

\$2,500

/month

3-month commitment, with no onboarding fee.

Direct Advisory is senior oversight for a system that already runs. Send your questions to the email queue and get an answer within 24 business hours. Once a month we review the system on a roadmap call, and build time covers upkeep and small changes.

Access and capacity

- ✓ An email queue, answered within 24 business hours
- ✓ A 45-minute roadmap call each month
- ✓ Capacity: 4 dev hours a month, banked 60 days (up to 8 hours)

What's included

- 1 Platform protection
- 2 Cloud and AI cost audit
- 3 Dependency ledger
- 4 Backup and restore checks
- 5 Documentation baseline
- 6 Engineering time

It's for you if

- ✓ Your system runs, and you want someone senior keeping it secure and current
- ✓ Written answers within 24 business hours suit you better than meetings
- ✓ A few hours of fixes a month covers what changes

It's not for you if

- You're about to build something new. Strategic Partner scopes it with you first.

What you get, one by one

1

Platform protection

Error logging, uptime monitoring, security patches, and connectors kept working as the APIs behind them change.

Automated error logging and uptime monitoring, security patches as they come out, and connector upkeep when an API you depend on changes. Every quarter we review who and what can access each system.

You receive: A monitored, patched platform and a quarterly permission review.

2

Cloud and AI cost audit

Every quarter: SaaS seats, hosting, and AI usage checked for waste and coming spikes.

A quarterly audit of your software subscriptions, cloud hosting, and AI usage charges, to find unused seats and services nobody uses anymore before they turn into a surprise bill.

You receive: A quarterly cost report with what to cut.

3

Dependency ledger

A living list of outdated libraries, database bloat, and breaking changes coming in your stack.

We keep a register of outdated libraries, database bloat, and breaking changes your vendors have announced, so each one is handled before it causes downtime.

You receive: A dependency ledger, kept current.

4

Backup and restore checks

Each month we confirm your backups ran and that a restore brings the system back.

Every month we verify that the automated database backups ran and that the restore steps work, so the business can keep going if something fails.

You receive: A monthly backup and restore check.

5

Documentation baseline

Architecture diagrams and the configuration register kept current, so the knowledge stays with you.

We keep the core architecture diagrams and the register of environment settings up to date, so how your system works is written down and owned by your business.

You receive: Current diagrams and a configuration register you own.

6

Engineering time

For upkeep, small fixes, copy and image changes, or light automation updates.

Hands-on development for maintenance, small hotfixes, copy and image changes, or light updates to your automations.

You receive: Engineering from your monthly capacity.

2 · MONTH BY MONTH

How the three months run

MONTH 1

Get in

Monitoring and error logging checked, the first backup and restore check, and your first roadmap call.

MONTH 2

Write it down

The dependency ledger and documentation baseline in place, and a second roadmap call on what the first month showed.

MONTH 3

Review

The quarterly cost audit and permission review, and the next quarter's priorities.

3 · WHAT WE NEED FROM YOU

Your part

- ✓ Questions and requests sent to the email queue
- ✓ Admin access to the systems we look after
- ✓ 45 minutes a month for the roadmap call

4 · HOW IT STARTS

Every tier starts with the \$1,000 Diagnostic

The AI Operations Diagnostic is one week on one workflow, documents only: we map it, measure it, and write the scope for the first fix. Nothing is built that week. Its readout tells you whether this tier fits, or that you don't need one. Seven documents, in writing, covered by the All-Seven Guarantee.

You get \$1,000 off your first month, the full \$1,000 you paid for the Diagnostic, when you:

- 1 Submit the pre-work within 48 hours of booking
- 2 Attend both live sessions
- 3 Start a Partnership Tier's 3-month term within 30 days of the readout

5 · THE TERMS, IN PLAIN WORDS

The fine print

Term	3-month commitment, with no onboarding fee.
Refunds	Full refund within 3 days of your first payment. After that the work has started, and the 3-month term stands.
Best for	Systems that already run and need someone senior looking after them, without a standing meeting.
Unused hours	Included dev hours bank for 60 days, up to 8 hours.
Extra hours	\$350/hour outside a Build Add-On, agreed in writing before the work.
Build Add-Ons	Month-to-month. You can't buy a Build Add-On on its own. Each one runs on top of an active Partnership Tier. Turn one on, change its size, or pause it from one month to the next. Its hours are planned against the scoped build and don't roll over.
Third-party costs	Licenses, AI usage, and hosting are billed to you directly.
Ownership	Accounts and credentials are held in your business's name. Ownership terms for code and reusable components are set in your written agreement.
Changing plans	Step up anytime. Step down or pause at the end of a 3-month term, with 30 days' notice.

Build Add-Ons

Your dev hours cover upkeep and small changes. For a bigger build, add a Build Add-On on top of this tier, month-to-month, and turn it off once the build is live. Outside an add-on, extra hours are \$350/hour.

- ✓ **Workflow Build:** \$3,500 a month for 10 dev hours (\$350/hr)
- ✓ **Portal Build:** \$8,000 a month for 25 dev hours (\$320/hr)
- ✓ **Platform Build:** \$12,000 a month for 40 dev hours (\$300/hr)

See how they fit at corporatesynergysolutions.com/plans.

NEXT STEP

Book your Diagnostic

A 30-minute call to pick your workflow. Nothing is charged online.

corporatesynergysolutions.com/book
anthony@corporatesynergysolutions.com